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## *Privacy Policy – BookYourTailor.com*

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### Privacy Policy – BookYourTailor.com

Effective Date: 07/08/1984

Website: [www.bookyourtailor.com](http://www.bookyourtailor.com)

Company Address: Flat No.8/A Wing, Santacruz Mansion CHSL, Building No.5-A Wing, Santacruz-East, Mumbai-400055

Contact: +91 9136192454 / +91 8591871290

Email: [info.bookyourtailor@gmail.com](mailto:info.bookyourtailor@gmail.com)

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### 1. Introduction

BookYourTailor.com (“Company”, “We”, “Our”, “Us”) respects your privacy and is committed to protecting the personal information you share with us. This Privacy Policy explains how we collect, use, and safeguard your information when you use our website and services.

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### 2. Information We Collect

We may collect the following information from you:

- **Personal Information:** Name, phone number, email, address.
  - **Order Details:** Fabric type, measurements, stitching requirements, and delivery preferences.
  - **Payment Information:** If applicable, details processed securely via trusted payment gateways.
  - **Technical Information:** IP address, browser type, device information, and cookies to improve website performance.
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### 3. How We Use Your Information

Your information is used for:

- Processing and managing your bookings/orders.
  - Scheduling fabric pickup, measurements, and delivery.
  - Sending order updates, confirmations, or alerts.
  - Improving our website and customer experience.
  - Customer support and complaint resolution.
  - Legal compliance and dispute resolution.
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#### 4. Sharing of Information

We do not sell or rent your personal information to third parties.

We may share data only with:

- Delivery/logistics partners for pickup & delivery.
  - Payment gateways for secure online transactions.
  - Legal or regulatory authorities if required by law.
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#### 5. Data Protection & Security

- We implement industry-standard security practices to protect your data.
  - Access to your personal information is restricted to authorized staff only.
  - However, no method of transmission over the internet is 100% secure, and we cannot guarantee absolute security.
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#### 6. Cookies Policy

- Our website may use cookies to improve browsing experience.
  - Cookies help us track preferences, save session details, and analyze website traffic.
  - You can disable cookies through your browser settings, but some features may not function properly.
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#### 7. Data Retention

- We retain your information only as long as necessary for business purposes and legal obligations.
  - You can request deletion of your personal data by contacting us.
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## 8. Your Rights

As a user, you have the right to:

- Access the information we hold about you.
  - Request corrections or updates to your data.
  - Request deletion of your data (subject to legal and contractual obligations).
  - Opt-out of promotional communications anytime.
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## 9. Third-Party Links

Our website may contain links to third-party websites. We are not responsible for the privacy practices of such websites.

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## 10. Updates to Privacy Policy


We may update this Privacy Policy from time to time. Changes will be posted on this page with the updated effective date.

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## 11. Contact Us

For any questions or concerns about this Privacy Policy, please contact us:

 [info.bookyourtailor@gmail.com](mailto:info.bookyourtailor@gmail.com)

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